

7035 RAYWOOD ROAD P.O. BOX 259426 MADISON, WI 53725 P: 608.257.4285 | F: 608.257.1179 PELLITTERI.COM

## Dear Valued Customer:

We are committed to keeping our costs in line and minimizing price increases to our customers. Due to increased operational costs, we will be increasing our pricing to cover the cost of living increase, disposal and processing costs, effective January  $1^{st}$ , 2019.

We strive to provide you with the highest standard of service and reliability. We want to meet your needs and exceed your expectations. If you have any questions, service concerns, or would like to discuss your current waste system, please call us at (608) 257-4285.

## Prepare for Winter, Snow and Ice

Please remember that all dumpsters and corrals should be kept free of snow and ice accumulation during the winter months.

This is especially important when wheeled containers need to be manually pushed by hand in and out of the dumpster corral. Please also ask your snowplow crews to keep the snow and snow banks away from the dumpsters and corral gates.



To avoid any potential extra expense along with ice, water and snow build-up, please keep the lids on your dumpsters closed. Moisture contaminates good recyclables and makes trash more expensive to dispose of.

We hope our recommendations will help to avoid any unnecessary injuries to your employees and our drivers. If we are unable to service your account due to snow and ice buildup we will notify you within 24 hours and offer a \$25 nominal charge pickup to service your account during our next route in your area.

Sincerely, Pellitteri Waste Systems



In the event there is a service postponement due to weather related events we would like to notify you. Please fill out the back portion of this letter and return it to us, in the envelope provided. We appreciate your help to keep your account information accurate and up-to-date!

NEW ONLINE BILL PAY & E-INVOICE SIGNUP AVAILABLE AT PELLITTERI.COM - 'MY ACCOUNT'

December 1, 2018



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## Recycling List & Recycling Video Available on pellitteri.com Important Annual Recycling Notice

A Wisconsin statute requires haulers to notify their customers of the mandatory recycling laws that pertain to all business and residential units in Wisconsin.

The following items must be recycled by law: newspapers, magazines, cardboard, glass/plastic/aluminum/steel food and beverage containers, tires, yard waste, appliances, motor oil, lead acid batteries, electronics and office paper.

Thank you for your dedication to recycling. We've made it easy for you to recycle with our <u>All-In-One</u> <u>Recycling\*</u> service which allows for the placement of all of your paper, cardboard, and commingled plastic/glass/metal food and beverage containers into one receptacle. If you are not currently recycling these items, please give us a call at (608) 257-4285. Increased recycling efforts on your part can aid in reducing overall waste removal expenses.

\*Please do not put tires, yard waste, appliances, motor oil, lead acid batteries or electronics in your recycling dumpster.



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Contact Information: In The Event of a Route Postponement or Service Concern	
Account Name/Account Number:	U
Best Person to Contact Directly In the Event Your Account Cannot Be Serviced:	
1st Contact- Name, Title, Email & Phone Number(s)	
2 <sup>nd</sup> Contact – Name, Title, Email & Phone Number(s)	
AP Contact – Name, Email & Phone Number(s)	
Sign up for electronic invoices?	

If you prefer to email us to update your Service Contact Information please email <a href="mailto:info@pellitteri.com">info@pellitteri.com</a> with the above information or visit pellitteri.com and fill out a 'contact us' quick form.

December 1, 2018